



December 6, 2010

Customer Alert: Container Debris and Cargo Remnants

In today's shipping environment with heightened concern about security and safety, the various global Customs regulatory agencies are highly sensitive to any matter which is shipped in a container that isn't declared on the manifest. This includes everything from leftover cargo, empty cartons, pallets and cargo securing materials, to substances as small as powder, dirt or liquid spills.

This is a reminder that it is the Consignee or "Merchant", *as defined in the "K" Line Bill of Lading*, responsibility to ensure empty containers are cleaned out and the floor swept after unloading and prior to the return to our depots or terminals.

>>>>Please distribute to the appropriate parties in your company to ensure containers are completely emptied and cleaned upon unloading, or contract motor carriers who are willing to perform these services on your behalf.

Costs associated with remaining debris is increased due to more aggressive regulatory action including increased fines and certain countries sending units back to the US/Canada. "K" Line does pass these costs back to the Consignee/Merchant responsible per applicable tariff rules and the terms and conditions of the "K" Line Bill of Lading.

Thank you for your attention to this important matter.

Compliance Department
"K" Line America, Inc as Agent