



****Update** August 22, 2017**

To our Valued Customers,

Please note that our email system is now functioning. If you sent an email to one of our Customer Service or Documentation group email addresses between the hours of 03:00 am EST on Monday, August 21st and 4:00 pm EST on Monday, August 21st your email was not received. We apologize for any inconvenience this may have caused. If you have not received a response to your inquiry sent during the email outage please resend the email and we will assist you as soon as possible.

If you have any immediate or urgent concerns please contact us directly via one of our toll free numbers below.

Documentation

For Export Documentation please call one of the following toll free numbers.

Container: 800-609-3221 (option 1 then 2)
PCC: 866-233-6875 (option 2)

Booking

For bookings please call one of the following toll free numbers.

Dry Container: 800-609-3221 (option 1 then 1)
Reefer: 800-609-3201
PCC: 866-233-6875 (option 1)

Import

For imports please call one of the following toll free numbers.

Container: 800-609-3221 option 2
PCC: 866-233-6875 option 3

We appreciate your patience as we have worked through this outage.

“K” Line America, Inc.