



# **"K" LINE AMERICA, INC.**

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8730 Stony Point Parkway, Suite 400  
Richmond, VA 23235

September 5, 2017

To our Valued Customers,

Please note that we are experiencing problems with our email system today and we apologize for any inconvenience this may have caused. Please see the instructions below. If you have any questions please contact us directly via one of our toll free numbers below.

## **Documentation**

If you are trying to send us bill of lading instructions and are getting undeliverable messages back please re-send your instructions to the following fax numbers:

Container: 800-670-2330  
Car Carrier: 800-333-9275

If you have sent instructions to us but have not received a proof copy bill of lading then you may re-send your instructions by facsimile to one of the numbers above. If you received a rejection message when sending an email, please re-send your instructions via fax. If you are unsure if we have received your instructions, please call us at one of the following toll free numbers.

Container: 800-609-3221 (option 1 then 2)  
PCC: 866-233-6875 (option 2)

## **Booking**

For bookings please call one of the following toll free numbers.

Dry Container: 800-609-3221 (option 1 then 1)  
Reefer: 800-609-3201  
PCC: 866-233-6875 (option 1)

## **Import**

For imports please call one of the following toll free numbers.

Container: 800-609-3221 option 2  
PCC: 866-233-6875 option 3

We are currently working to correct the problem. Unfortunately we do not have an estimated time as to when our email system will become normal. Thank you in advance for your patience.

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