



March 31, 2010

To Our Valued Ro-Ro Customers:

In order to comply with the strengthening customs agency requirements of countries around the world, we will require the following information on Shipment Instructions for all exports from the USA:

- Full and complete commodity description and details. General commodity names such as Boat, Automobile, Tractor, etc will not be acceptable.
- Each cargo item should be described with the complete details of Make, Model, Year and Serial Number. Example: 2001 John Deere 9200 Tractor SN# 041042 or 2009 Cobalt 210 Boat on Cradle Hull# US-FGE30072C009 is acceptable.
- The 6 digit Harmonized Tariff Schedule (HTS) Code should also be provided.

This requirement will become effective April 5, 2010. We apologize for any inconvenience this short notice may cause, and we do appreciate your efforts to comply. This will help eliminate instances of incorrect cargo declaration to the destination country customs agency and reduce delays in obtaining customs clearance.

If you have any questions, please contact your RoRo Customer Service team at:

[ricbcarcus@us.kline.com](mailto:ricbcarcus@us.kline.com) or 1.866.233.6875, option 1

Thank you very much for your business and support.